

CITY OF *Glendale*
POLICE



2020 Annual Report

Colonel Jeffrey Beaton
Chief of Police

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*Colonel Jeffrey Beaton
Chief of Police*

Dear Residents of the City of Glendale:

It is with great privilege that I submit to you the 2020 Annual Report of the City of Glendale Police Department.

This year was like no other. During 2020, we suffered a pandemic known as COVID-19, lost two (2) Dispatchers by their untimely deaths at very young ages, and transitioned operations of our Communications Center to the Kirkwood Police Department.

The largest amount of crime in Glendale continued to be the theft of items from unlocked vehicles. We strongly encourage our residents and their visitors to lock their vehicles at all times and to keep items of value out of sight or out of the vehicle entirely. To that end, we instituted two (2) new programs, "Lock It or Lose It" and our Community Camera Registration Program, to increase the level of resident awareness and a way for citizens to assist the Department in identifying and apprehending those responsible for these crimes. More on the success of these programs is included in this document.

The Police Department continued to work on increasing the number of training hours officers are now mandated to receive within a three (3) year reporting period, as well as the agency's accreditation process through the Missouri Police Chiefs Association.

This Annual Report contains many examples of our work to make the City of Glendale a safe place to live, work and play. The secret to our success, however, is the cooperation and support of our citizens, as well as our partnerships with schools, businesses and neighboring municipalities. This support begins here at home. Our citizens, through their elected officials, ensure that our department is supplied with the necessary tools to assist us in the execution of our sworn duties.

On behalf of the men and women of the City of Glendale Police Department, I want to thank each of you for your support. We look forward to serving you in this and the coming years.

Respectfully,

Jeffrey Beaton

Colonel Jeffrey Beaton
Chief of Police

Department Mission and Purpose Statement

The Glendale Police Department constitutes an organization whose existence is justified solely on the basis of service to our community. It is the duty and privilege of each employee not only to protect our citizens from the criminal, but also to protect and defend the rights guaranteed under our structure of government. We must extend a strong determination to protect and support individual rights while at times providing for the security of persons and property in the community. We must enforce the laws of the State of Missouri and the City of Glendale with impartiality, compassion and professionalism.



*Administration
of the
Glendale Police
Department*

Overview

The Glendale Police Department is a full-service law enforcement agency providing quality protection and services to the citizens of Glendale, Missouri, twenty-four hours a day, seven days per week. The department is committed to the principles of Community Policing and to providing high quality public safety service to the nearly 6,000 residents and over 30 businesses of Glendale.

In addition to serving the Citizens of Glendale, the department provides support services to the City of Warson Woods, Missouri pursuant to contracts entered into between the cities. These services include radio dispatching services for their Police Department, 911 and telephone operator services, and incarceration facilities.

Chief of Police Jeffrey Beaton commands the Glendale Police Department. Chief Beaton's commitment to the residents of Glendale is to provide quality public safety service to the department's 5,891 employees, the citizens of Glendale. The department is comprised of eleven (11) sworn, commissioned police officers and six (6) civilian employees (3 full-time and 3 part-time) who form two divisions, Patrol and Communications. These divisions are commanded by the Assistant Chief of Police, Captain Bob Catlett, a thirty-four (34) year veteran of the department. All commissioned officers are certified by the State of Missouri as having received a minimum level of training as mandated by state law to perform their duties. These officers are sworn to uphold the laws of the United States of America, the State of Missouri and the City of Glendale.

The civilian employees are assigned to the Communications Division and are supervised by Captain Bob Catlett. The civilian employees are primarily responsible for dispatching services for the police and fire departments. However, their duties are no less important than the police officers with whom they work. Our civilian employees are often the first City of Glendale representatives with whom our citizens come into contact. The civilian employees play a vital role in the day-to-day operation of the department. Their duties include the majority of clerical functions for the department as well as assisting with the operation of the Municipal Court.

In August of 2020, the City of Glendale entered into an Inter-Governmental Agreement with the City of Kirkwood to provide Dispatch and Ambulance services. This agreement was to take effect on January 1, 2021; however, due to unforeseen circumstances, the Dispatch portion of that agreement commenced on November 9, 2020. We reduced our civilian workforce to one Records Clerk/Administrative Assistant.

The Men and Women of the Glendale Police Department

Chief of Police

Jeffrey Beaton

Captain/Assistant Chief of Police

Robert A. Catlett, Jr.

Sergeants

Daniel M. Phillips
Christopher J. Sarantakis
Bryan K. Melugin, Jr.

Police Officers

Mark E. McDaniel
Steven K. DeBisschop, Jr.
Matthew A. Mason
Darren M. Hicks
Jason M. Horlacher

Dispatchers

Kathleen E. Sneed
Lisa R. DeStefano
Shannon L. Evans
Vicki Meyer
Julie Pate

Personnel Changes

The department acknowledges the following retirements and/or resignations during 2020:

Retirements

None this period

Resignations/Separations

Shannon Evans
Brian Koenig
Kirsten Reedy

In Memory

The department regrettably wishes to acknowledge the untimely passing, at a much too young of an age, of two members of the Communications Division:

Amber James
David Mason

Both were dedicated members of this department and will be deeply missed. Our thoughts and prayers are with their families.

We thank them for their dedicated service to our community.

Special Recognitions

City of Glendale “Michael P. Pounds Employee of the Year” Award
Captain Bob Catlett and Police Officer Jason Horlacher



Captain Bob Catlett



Police Officer Jason Horlacher

Special Duty Assignments

Many of our employees receive specialized assignments based on their experience, education and interests. The following employees have such assignments:

Robert A. Catlett, Jr.

Assistant Chief of Police, REJIS/MULES Agency Coordinator, City Information Systems Administrator, Director of Emergency Management, Crime Prevention and Community Policing Specialist, Certified Fire Investigator, Uniform Crime Report Compliance, City Public Information Officer, Crisis Intervention Team

Daniel M. Phillips

Detective Sergeant, Juvenile Officer, Police Department Representative: Police and Fire Pension Board of Trustees, Crisis Intervention Team

Christopher J. Sarantakis

Evidence Custodian, Procedure Manual, Crisis Intervention Team, Criminal Investigator, Cyber-Crime Investigator, Special Olympics Representative, Warner's Winter Warm-Up Coordinator, Major Case Squad Investigator

Bryan K. Melugin

Crisis Intervention Team, Field Training Supervisor, Officer Schedule Coordinator

Mark E. McDaniel

Crisis Intervention Team

Steven K. DeBisschop

Firearms Instructor and Armorer, Crisis Intervention Team, Criminal Investigator, Code Enforcement Officer

Matthew A. Mason

Evidence Officer, Crisis Intervention Team, Field Training Officer, Criminal Investigator, Taser Instructor, Breath Analysis Equipment Supervisor, Major Case Squad Investigator

Special Duty Assignments (continued)

Darren M. Hicks

Traffic Grant Administrator, Crisis Intervention Team, Standardized Field Sobriety Test (SFST) Instructor

Jason M. Horlacher

Firearms Instructor and Armorer, Crisis Intervention Team

Lisa R. DeStefano

Assistant to the Municipal Prosecuting Attorney, Monthly Report Preparation

Kathleen E. Sneed

Records Clerk/Administrative Assistant, "Help Us Help You" Coordinator

Professional Development

Overview

The Glendale Police Department is committed to providing its citizens with a highly trained police department. The State of Missouri requires officers to receive a minimum of 24 hours of training in each calendar year. Glendale Police Officers received an amount of training, which greatly exceeded the state requirement. Officers received **over 475.5 hours of "In-Service" training during 2020**, including mandated "Fair and Impartial Policing" for each officer. This training helps officers prepare for a variety of situations and circumstances.

In addition to the requirements for police officer training, the State of Missouri now requires a minimum level of training for Police, Fire and EMS Dispatchers. This requirement calls for 40 hours of training for new employees and a minimum of 16 continuing education hours of training for existing employees every two years. Dispatchers received **61.5 hours of training in 2020**.

Firearms Training

A significant component of an officer's continuing education is the demonstration of proficiency in the use of firearms. During 2020, our officers completed **210 hours of firearms training**, during which the officers fired a total of **7,285 rounds of handgun ammunition, 1,220 rounds of shotgun ammunition, and 1,700 rounds of rifle ammunition this year**. These practice sessions continue to enforce the confidence level of the officers in the handling of their weapons. We are fortunate to have two officers who are Certified Firearms Instructors. Officers Steve DeBisschop and Jason Horlacher supervise the department's firearms training.

Major Case Squad

Our department continued its involvement with the Major Case Squad of Greater St. Louis. Sergeant Chris Sarantakis and Detective Matt Mason are assigned to the Major Case Squad as Investigators. The purpose of the Major Case Squad is to assist law enforcement agencies in the investigation of homicides and the apprehension of those persons responsible for such heinous offenses. The Major Case Squad requires each investigator to attend an annual 8-hour training session. Through their advanced investigative skills, the Major Case Squad is able to boast a very high clearance rate. During 2020, Sergeant Chris Sarantakis was called to assist the Major Case Squad with a Homicide Investigation in the City of Creve Coeur, Missouri and Detective Matt Mason was called out to assist the Major Case Squad with a Homicide Investigation in Vinita Park, Missouri.

Specialized Training

There is a great variety of specialized training members of our department receive throughout the year. Department managers and supervisors attended classes in Liability and Risk Management, Evidence-Based Policing, Crisis Intervention Team Training, Liability Issues in Law Enforcement, Grant Funding for Law Enforcement, Fair and Effective Internal Affairs Investigations, Preparing for a School Shooting, Extremist Intelligence Policing, Criminal and Forensic Investigations, Employment Law Training, Discipline Without Punishment, Peer Network for Small Agencies, Attracting Diverse Talent (recruitment of personnel), Sunshine Law Review, Legal Issues in Crime Prevention and Community Policing, Understanding Crime and Its Impact on Law Enforcement Personnel, Racial Profiling and Police Ethics, Law Enforcement and Labor Relations and Media Relations.

Police Officers attended specialized training in Homicide Investigations, Criminal Investigations, Interrogation and Interviews, Tactical Street Interrogations, Crisis Intervention Team Training, Crime Scene Techniques, Lifting and Documenting Fingerprints, Report Writing, Bomb Scene First Responder Training, Domestic Violence, U.S. Immigration and Customs Laws, Property and Evidence Room Management and Health, Fitness and Nutrition. Also found to be appropriate and beneficial to the officers were trainings in Identity Theft and Bank Cards, Juvenile Justice, Crimes Against Children, Protecting Children on the Internet, the Sex Offender Registry, DNA in Sexual Assault Investigations, Terrorism Incidents, Drug Interdiction, Impaired Driving/Standardized Field Sobriety Testing (SFST), Gangs and Vehicle Stops, Fatal Crash Forensics, Death Notifications and Personal Safety. As a result of the many "Active Shooter" events across the country, as well as the civil unrest in our area, our officers continued their training in Multi-Assault Counter Terrorism Action Capabilities (MACTAC) and Civil Disobedience Response Training (CDRT).

Dispatchers also attended specialized training in Fire Dispatching Techniques, REJIS Applications (law enforcement computer service), and Basic Dispatching Techniques.

Activities of the Department

General Statistics

Miles Patrolled	72,756
Service Calls	2,506
Formal Police Reports (Included in Service Calls)	130
Court Citations Issued	562
Parking Tickets Issued	5
Auto Accident Reports	56
Assist Fire Department Calls	209
Assists to other Departments	120
Alarms Sounding	80

Part I Crimes

<u>OFFENSE</u>	<u>REPORTED</u>	<u>CLEARED</u>
Homicide	0	0
Robbery	2	0
Burglary	2	1
Stealing Over \$750	14	4
Assault	2	2
Auto Theft	7	7
Rape	0	0
TOTAL	44	18

Part II Crimes

<u>OFFENSE</u>	<u>REPORTED</u>	<u>CLEARED</u>
Stealing (Misdemeanor)		
Items Valued Under \$ 750	17	4
Property Damage	1	0
Fraud (Forgery, Bad Checks, etc.)	10	4
Identity Theft	15	0
Narcotics Violations	2	2
TOTAL	45	10

Values of Property Stolen and Recovered

<u>Type of Property</u>	<u>STOLEN/DAMAGED</u>	<u>RECOVERED</u>
Currency	\$ 180.00	\$ 180.00
Jewelry and Precious Metals	\$ 20,560.00	\$ 4,900.00
Clothing and Furs	\$ 20.00	\$ 0.00
Auto Theft	\$ 205,490.00	\$ 205,490.00
Office Equipment	\$ 32,000.00	\$ 32,000.00
Televisions, Radios, etc.	\$ 235.00	\$ 0.00
Firearms	\$ 3,080.00	\$ 2,230.00
Household Goods	\$ 202.00	\$ 0.00
Miscellaneous	\$ 22,442.00	\$ 689.00
TOTALS	\$ 282,209.00	\$ 200,489.00

Juvenile Offenses

A juvenile is a person under the age of 17. The St. Louis County Family Court handles juvenile law violations. An exception to this is traffic violations committed by someone 15-1/2 years of age or older. These traffic violations are handled through the Glendale Municipal Court.

The department reported the following number of contacts with juveniles:

Reports Involving Juveniles	4
Juveniles Taken Into Custody	3

Offenses Involving Juveniles:

Child Abuse	1*
Domestic Assault	1
Stealing Under \$750	1
CIT Incident	1

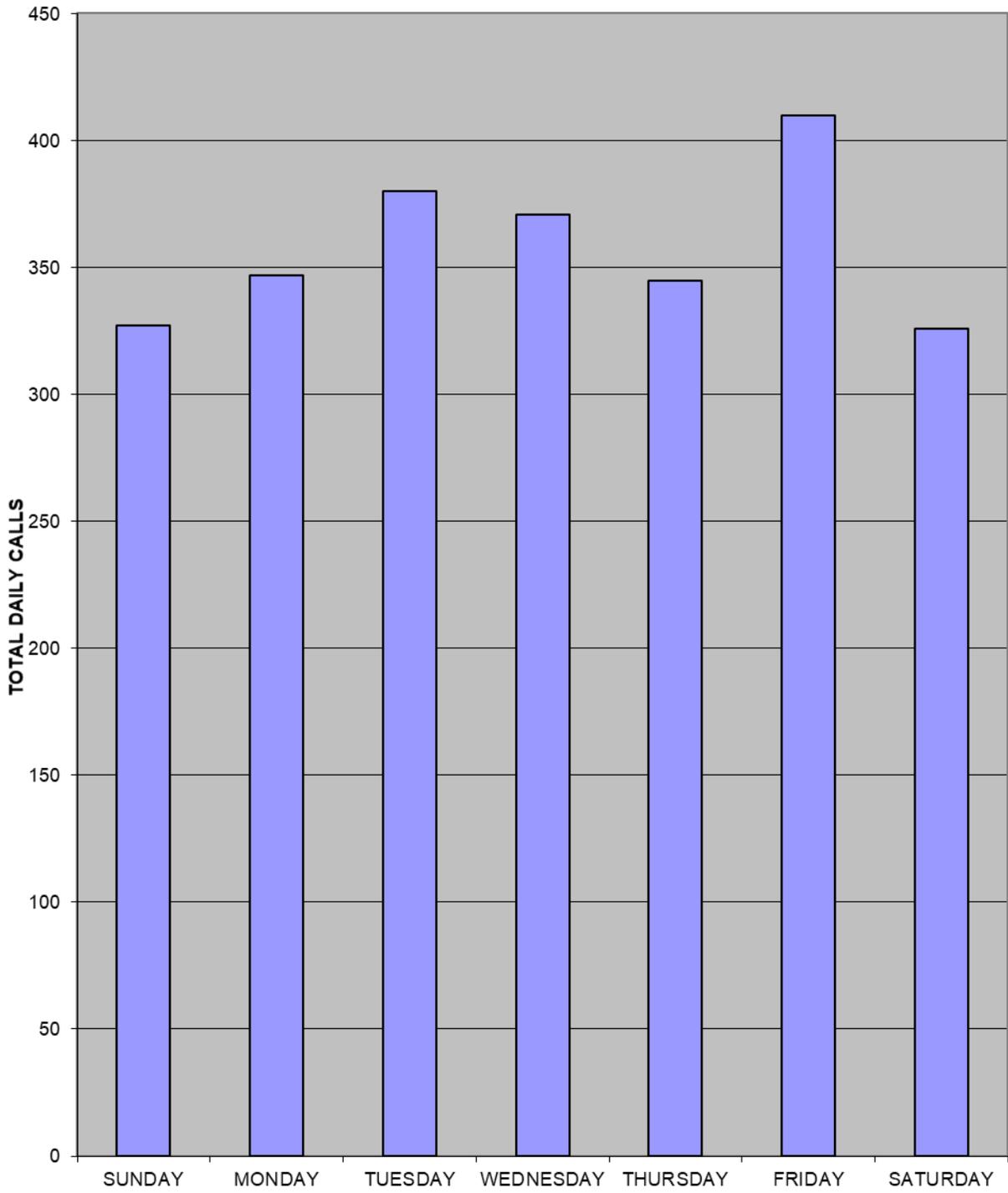
*Case was cleared through investigation. No charges were filed due to lack of evidence.

Calls for Service

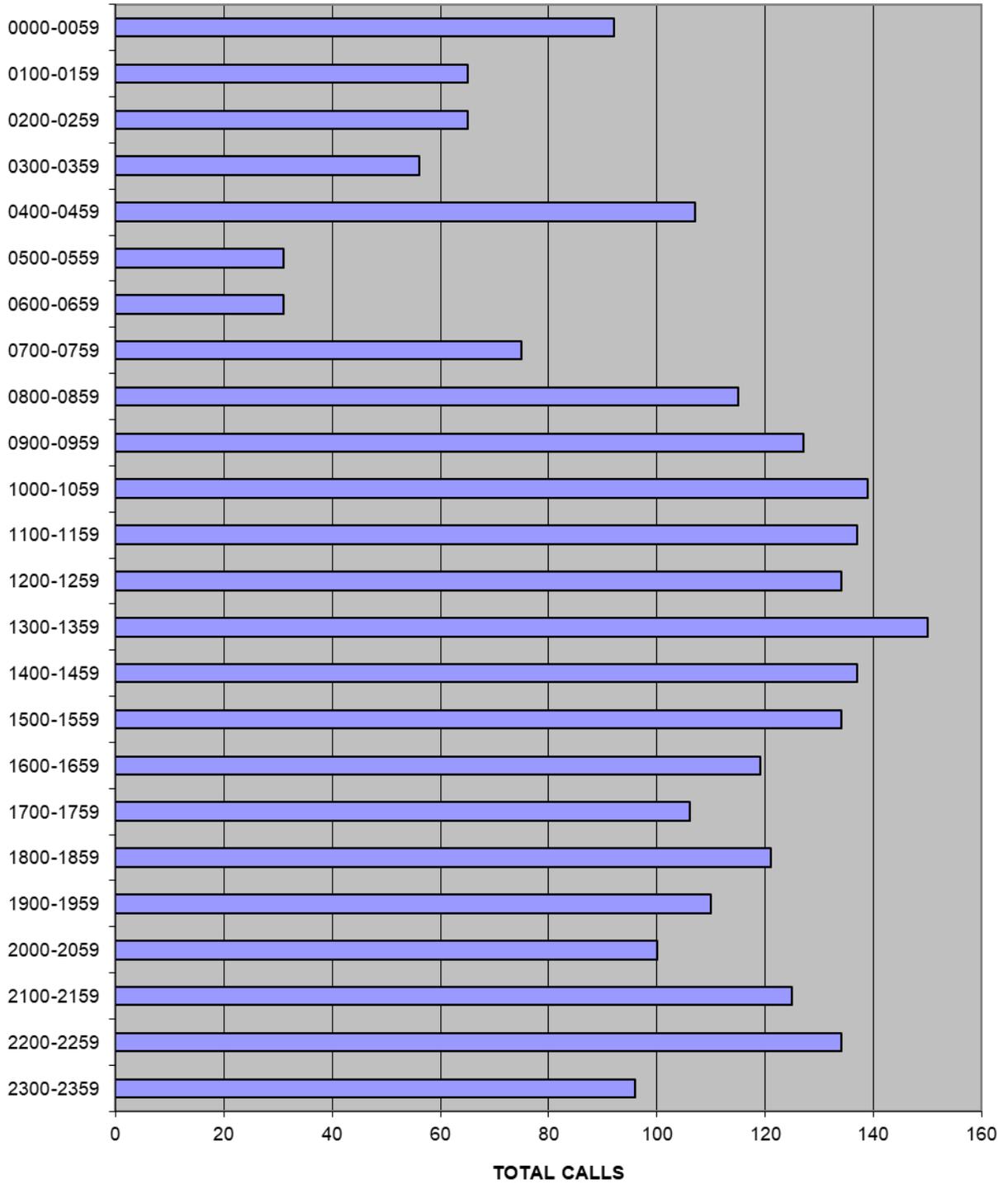
911 Hang Up	43	Intoxicated Driver/Pedestrian	4
Accident, Injury	6	Juvenile, Arrest	1
Accident, Non-Injury	58	Juvenile, Complaint	11
Alarm, Business	23	Juvenile, Curfew Violation	4
Alarm, Residential	51	Juvenile, Runaway	3
Alarm, Vehicle	6	Keep the Peace	7
Animal Bite Case	3	Littering	0
Animal Case, Domestic	83	Lost or Missing Person	7
Animal Case, Wild	5	Mental Case	2
Arrest	19	Miscellaneous	2
Arrest, Attempt	0	Neighbor Problems	7
Arrest, NRN	0	Notification	8
Assault	2	Order of Protection	4
Assist Fire Department	209	Ordinance Violation	101
Assist Motorist	28	Parking Complaint/Problem	68
Assist Other PD	120	Pedestrian Check	15
Assist, Business	1	Prisoner, Release	13
Assist, Resident	25	Prisoner, Warson Woods	1
Bad Check	0	Property, Damage	25
Burglary, In Progress	0	Property, Found	32
Burglary, Residential	2	Property, Lost or Missing	7
Business Check	176	Rape	0
Check the Area	6	Residential Lockout	5
Check the Residence	4	Road Rage	1
Check the Welfare	30	Robbery	1
Child Abuse/Neglect	1	Sex Crimes	1
Civil Problem	2	Shots Fired	2
Close Patrol	20	Solicitor Complaint	36
Conveyance	1	Stealing, Motor Vehicle	3
Detail, Block Party	0	Stealing, Over \$750	22
Detail, Fingerprint Assignment	1	Stealing, Under \$750	65
Detail, Hand Deliveries	17	Suicide/Attempt Suicide	1
Detail, School Crossing	0	Suspicious, Incident	115
Detail, Station Assignment	27	Suspicious, Noise	7
Disturbance, Family	18	Suspicious, Person	51
Disturbance, General	12	Suspicious, Vehicle	187
Disturbance, Noise	30	Traffic, Control	104
Disturbance, Peace	3	Traffic, Enforcement	40
Drugs/Narcotics Violation	1	Traffic, Hazard	44

Escort	4	Trespassing	32
Fight in Progress	1	Vacation House Checks	10
Fireworks Complaint	54	Vehicle, Abandoned	6
Follow Up Investigation	196	Vehicle, C and I Driver	8
Forgery	1	Vehicle, Lockout	13
Fraud	17	Vehicle, Repossession	5
Harassment	7	Vehicle, Speeding	16
Homicide	0	Warrant Application	3
Indecent Exposure	1	Water, Hydrant Leak	0
Identity Theft	20	Water, Main Break	11
Information	4	Wires Down, No FD	2
Insecure Business or Residence	18		
		TOTAL CALLS FOR SERVICE	2,506

CALLS FOR SERVICE BY DAY OF WEEK



CALLS FOR SERVICE BY TIME OF DAY



Traffic Enforcement Activities

A major responsibility of each Glendale Police Officer is the enforcement of the traffic laws of the City of Glendale and the State of Missouri. It is by and through this enforcement; we are able to reduce the loss of life, limb and property due to the careless and/or reckless operation of motor vehicles.

During 2020, the Department recorded fifty-six (56) Traffic Crash (Accident) Reports involving eighty-six (86) drivers. The following is a list of the most common facts:

Month	January (12), February (7) September, October, November (6 each), July and August (4 each), May and December (3 each) April and June (2 each), March (1)
Day of Week	Friday (11), Tuesday (10), Monday (9), Wednesday (8), Sunday, Thursday and Saturday (6 each)
Time Occurred	3:00 PM to 3:59 PM (6), 8:00 AM to 8:59 AM, 12:00 PM to 12:59 PM, 1:00 PM to 1:59 PM and 4:00 PM to 4:59 PM (5 each)
Driver's Sex	Male (40) & Female (46)
Driver's Age	Under 16 (0), 16-20 (14), 21-25 (8), 26-30 (3), 31-35 (9), 36-40 (6), 41-45 (8), 46-50 (6), 51-55 (4), 56-60 (2), 61-65 (4), 66-70 (3), 71-75 (5), 76+ (7)
Location	State Maintained - Manchester Road (15) County Maintained – Berry & Lockwood (9) City Maintained (28) Private Property (4)
Non-Injury	50
Injury	6
Fatality	0

Traffic and Speed Surveys

During 2020, our department responded to numerous citizen requests for speed enforcement. These requests were addressed in a variety of ways, one of which was mere officer presence. The other was the deployment of our Speed Monitoring Display unit, which is capable of determining the number of vehicles, speeds, time of day, etc. The following is a sampling of the data collected from this unit:

DATE	LOCATION	VEHICLES	SPEED LIMIT	AVG SPEED	# VIOLATIONS (10+ MPH)	% VIOLATIONS
1/15-22/20	1300 Brownell Avenue	451	20	18.2	2	0.443
2/23-29/20	700 Bismark Avenue	1888	25	23.92	31	1.642
3/17-23/20	1200 Brownell Avenue	200	20	16.75	0	0
3/26-31/20	E. Essex & Elm Avenues	1719	20	17.55	7	0.407
6/1-4/20	E. Essex & Edwin Avenues	1805	20	16.96	3	0.166
6/5-8/20	N. Sappington Rd & Winnetka Ln	11,356	25	25.88	141	1.242
6/10-15/20	W. Kirkham Ave. & Lisa Kay Dr.	12,721	25	26.92	817	6.422
6/18-22/20	900 Dwyer Avenue	890	20	17.33	1	0.112
7/4-11/20	1300 Beverly Avenue	1622	20	19.32	8	0.493
8/7-10/20	700 W. Kirkham Avenue	5372	25	27.26	148	2.755
9/1-3/20	130 Edwin Avenue	572	20	16.79	2	0.35
9/9-12/20	1145 N. Berry Road	4929	30	28.43	55	1.116
9/18-23/20	734 Brownell Avenue	1202	15	14.26	12	0.998
10/13-30/20	Venneman Ave. & Highland Pl.	4863	20	19.01	27	0.555

Racial Profiling Law Statistics

As required by Missouri State Statute, every traffic stop conducted by a police officer is documented with information including the reason, location, violation, and result of the traffic stop, along with the race, gender, and age of the driver.

The following results were reported by the Glendale Police Department during 2020:

Total Number of Traffic Stops	841	
Caucasian Drivers Stopped	696	(82.759%)
Asian Drivers Stopped	15	(1.784%)
Hispanic/Latino Drivers Stopped	14	(1.665%)
African American Drivers Stopped	112	(13.317%)
American Indian	1	(0.119%)
Other (unknown)	3	(0.357%)
Citations Issued	422	(50.178%)
Warnings Issued	419	(49.822%)

These results are submitted yearly to the Attorney General of the State of Missouri who compiles the information from all law enforcement agencies and submits an annual report to the Missouri General Assembly.

Other information gathered, as part of the mandate, is as follows:

Glendale Resident	100	(11.890%)
Male Drivers	449	(53.389%)
Female Drivers	392	(46.611%)
Drivers Age:		
Under 18	77	(9.156%)
18-29	258	(30.678%)
30-39	210	(24.970%)
40+	296	(35.196%)
Location of Stops:		
US Highway	0	(0.0%)
State Highway (Manchester Road)	239	(28.419%)
County Roadway (Berry and Lockwood)	272	(32.342%)
Municipal Street	242	(28.775%)
Other	88	(10.464%)
Reasons for Stop		
Moving Violations	465	(55.291%)
Equipment Violations	117	(13.912%)
License (Expired Plates, Improper Registration, etc.)	281	(33.413%)
Investigation	59	(7.015%)

Motor Vehicle Crash Report Analysis

Total Accidents: 56 Property Damage Only: 50 Injury: 6 Fatalities: 0

<u>Time Occurred</u>	<u>Day of Week</u>	<u>Month</u>			
0000 to 0159 – 3	Sunday	6	January	12	
0200 to 0359 – 0	Monday	9	February	7	
0400 to 0559 – 0	Tuesday	10	March	1	
0600 to 0759 – 0	Wednesday	8	April	2	
0800 to 0959 – 8	Thursday	6	May	3	
1000 to 1159 – 6	Friday	11	June	2	
1200 to 1359 – 10	Saturday	6	July	4	<u>Driver Sex</u>
1400 to 1559 – 8			August	4	Male 40
1600 to 1759 – 8			September	6	Female 46
1800 to 1959 – 6			October	6	
2000 to 2159 – 5			November	6	<u>Driver Age</u>
2200 to 2359 – 2			December	3	under 16 0
Unknown - 0					16 to 20 14
					20 to 29 11
					30 to 39 15
					40 to 49 14
					50 to 59 6
					60 to 69 7
					70 to 75 5
					Over 75 7

<u>Accident Type</u>		<u>Weather Conditions*</u>	
Fixed Object	8	Clear	34
Pedestrian	0	Cloudy	16
Moving Veh.	31	Rain	3
Parked Veh.	16	Snow	2
Animal	1	Freezing Temp	1
		Unknown	2
		Fog/Mist	0

<u>Road Condition*</u>		<u>Road Maintained By</u>	
Dry	42	State	15 (Manchester Road)
Wet	13	County	9 (Berry & Lockwood)
Snow	1	Municipal	28
Other	1	Private	4
Ice/Slush	1		

<u>Probable Contributing Circumstances*</u>	
Vehicle Defects	1
Wrong Side (not passing)	0
Exceeded Speed Limit	2
Too Fast For Conditions	1
Improper Passing	0
Violation Traffic Control Sign/Signal	2
Following Too Close	3
Improper Signal	0
Improper Backing	2
Improper Stop/Start	2
Improper Turn	2
Improper Lane Use/Change	9
Improperly Parked	1
Failed To Yield	9
Alcohol	1
Physical Impairment	0
Inattention (see codes)	22
Vision Obstructed	2
Unknown/Other	3

<u>Inattention Codes</u>	
Using Cell Phone	3
Stereo/Audio Equipment	0
Computer Equipment	0
Passenger	2
Tobacco Use	0
Eating/Drinking	0
Reading	0
Grooming	0
External Distraction	2
Navigation Device	0
Other	16

*More than 1 can apply

North Glendale School Partnership

The Police Department is an integral part of the City's partnership with North Glendale School. Through this partnership, the Police Department provides assistance to the staff and students of North Glendale in several ways. Some of the activities in which the Police Department shares a responsibility are providing traffic control for the Halloween and End of School Parades, and traffic control for the Annual Turkey Trot Run.

Crisis Intervention Team

The mission of the St. Louis Area Crisis Intervention Team (CIT) is to deliver positive law enforcement crisis intervention service to people with mental illness in the St. Louis area by:

1. Providing cooperative community partnerships of law enforcement, mental health service providers, consumers, families, and advocates.
2. Coordinating and enhancing services to people with mental illness and/or substance abuse problems through law enforcement-based Crisis Intervention Teams.
3. Providing leadership to facilitate CIT programs and playing an integral role in the design of training for the CIT officers, and
4. Supporting success and continuing improvement of CIT.

Nationally, it is estimated that 3.5 Million Americans have severe mental illnesses and fewer than 50% receive even minimally adequate treatment. How many of these underserved people are in our community and how much patrol time do they require?

Policing has the unenviable reality of being, in many situations, the last intervention option available. When other "crisis intervention professionals" are unable to effectively deal with an escalating situation, they have the option of withdrawing and calling for assistance.

The police do not have the alternative of dialing 911 when situations intensify. The police are required to respond in circumstances where no other professional will attend. The officer is expected to have the ability to effectively communicate, counsel, mediate, advise, empathize, protect, and console. The officer is expected to be intelligent and have the physical capacity and willingness to forcibly intervene without malice. The police are expected to calmly and compassionately render assistance to the public while at the same time instilling fear into the criminal element of society.

This may seem an impossible endeavor; but to make the task even more daunting, the police officer is asked to perform these feats several times each day without complaint and many times without thanks.

All of our officers have received specialized training in dealing with those suffering from mental illness and are certified “Crisis Intervention Team” officers. Over the past several years, the department, as a whole, as well as Chief Jeffrey Beaton, Captain Bob Catlett, Sergeant Dan Phillips, Police Officers Steven DeBisschop, Matt Mason and Jason Horlacher have been the recipients of the prestigious John J. McAtee Award, which is annually presented by the Mental Health Association of Greater St. Louis to officers who have “gone above and beyond the call of duty” in assisting those afflicted with mental illness.

During 2020, seven (7) individuals were assisted as part of this program.



Missouri Prescription Pill and Drug Disposal Program (P2D2)

The Glendale Police Department joined with the U.S. Drug Enforcement Administration, Missouri American Water Company, the Metropolitan Sewer District, the St. Louis College of Pharmacy and local law enforcement agencies in an effort to educate the public about the best ways to dispose of prescription and non-prescription drugs to protect our health and our environment.

The mission of the program is to provide St. Louis County communities with a responsible method of pharmaceutical disposal that effectively reduces the misuse and abuse of pharmaceuticals, as well as, ensures the quality of water in our rivers and for future generations.

Through its collaborative efforts, the program provides a proper disposal collection bin for the police department to collect and properly dispose of unwanted and/or no longer needed prescription drugs. The collection bin is available to the community 24 hours a day, 7 days per week, 365 days per year.

In 2020, the Glendale Police Department collected over 750 pounds of prescription drugs from residents. Twice per year, the U.S. Drug Enforcement Administration collects all the collected drugs and properly disposes of them at an incineration site.



Glendale's P2D2 Collection Bin located in the Police Department Lobby

Crime Summary

The City of Glendale continued to experience a relatively low crime rate during 2020. Our major crime concern continues to be residential burglaries, theft of personal items from unlocked vehicles and garages, Identity Theft and Fraudulent Use of Credit/Debit Cards online. Citizens can take a more active role in reducing these thefts by remembering to lock their vehicle and garages when unattended. All suspicious activity should be reported to the Police Department immediately. An emerging trend is also the crime of Identity Theft. With the rapid growth of computers and electronic technology, a person's identity can be obtained by credit card receipts, driver's license numbers, "pre-approved" credit card applications, etc.

The following summarizes crimes reported to the Glendale Police Department during 2020:

Burglary

The crime of Burglary is defined as the unlawful entry of an inhabitable structure for the purpose of committing a crime. Burglary in the First Degree occurs when the structure is either occupied and/or the suspect commits the crime while armed. Burglary in the Second Degree occurs when the structure is unoccupied.

During 2020, two (2) Burglaries were reported; one resulted in the arrest of the suspect, the other remains as an open active case.

Robbery

During 2020, two (2) Robberies were reported. The first occurred when a pedestrian was robbed of his wallet at a bus stop in the 9900 block of Manchester Road. The second occurred when a car carrier driver delivering cars to Glendale Chrysler Jeep Dodge was robbed of a vehicle on his trailer. Both cases remain open at this time.

Assault

Two (2) Assault cases were reported this year. These cases were domestic related and resolved with little or no court intervention.

Fraud, Forgery, Worthless Documents

There were twelve (12) reports taken for fraudulent activity. Four (4) of these cases involved Forgery of personal or commercial checks, one (1) involved the Financial Exploitation of an Older Person, two (2) were for Failure to Return Rental Property and four (4) involved Fraudulent Use of Credit/Debit Cards. Several cases of bad checks (insufficient funds, closed account, etc.) were cleared after officers contacted the responsible parties who made their checks good.

Property Damage

One (1) case of Property Damage was reported during 2020. This case remains as an open investigation.

Identity Theft

Identity Theft is the fastest growing crime in the United States. According to federal statistics, some form of a person's identity is stolen every three (3) seconds. Over 1,000,000 Americans were the victims of Identity Theft in 2020. The department took fourteen (14) reports of Identity Theft during 2020.

Stealing

Stealing remains the crime most often reported to the Police Department. The department took thirty-one (31) Stealing reports during 2020. The majority of these thefts involved thefts of items from unlocked vehicles. To combat these thefts, the department instituted two (2) community programs to solicit assistance from our residents. These programs, known as "Lock It or Lose It" and the "Community Camera Registration Program," were widely received by our residents.

The "Lock It or Lose It" campaign consisted of placing signs throughout the city where thefts from unlocked vehicles were extremely prevalent, reminding residents to secure their valuables and lock their vehicles before retiring for the evening.





The second of these programs was the “Community Camera Registration Program.” This program allows residents and business owners to register locations and capabilities of their security camera systems with the Glendale Police Department. Using this information, when a crime occurs, the Glendale Police Department will know the locations of nearby video cameras and be able to collect video evidence and follow up on leads.

Auto Theft

During 2020, seven (7) vehicles were reported stolen from residences in the City of Glendale. In four (4) of these cases, the homeowners left the vehicle(s) unlocked, windows down and the key in the center console. The remaining three (3) were taken in a residential burglary where the suspects opened a kitchen window, removed the car keys from the kitchen counter and stole the vehicles from the resident’s driveway. All vehicles were recovered and one (1) arrest was made.

Emergency Management

In response to the September 11, 2001 incidents and other weather-related disasters, President George W. Bush signed Homeland Security Presidential Directive #5 which directed the Secretary of the Department of Homeland Security to develop and administer a National Incident Management System which would provide a consistent nationwide approach for Federal, State, local, and tribal governments to work together more effectively and efficiently to prepare for, prevent, respond to, and recover from domestic incidents, regardless of cause, size, or complexity;

The collective input and guidance from all Federal, State, local and tribal homeland security partners has been, and will continue to be, vital to the effective implementation and utilization of a comprehensive NIMS.

In October 2005, Mayor Richard Magee, with the approval of the Board of Aldermen, established the National Incident Management System (NIMS) as the City of Glendale's standard for incident management. The NIMS program required all elected officials and city employees to receive certain levels of training according to their respective positions. In the late Winter and early Spring, all employees and elected officials received their training to prepare them for what would soon be one of the largest disasters to strike the City of Glendale.

Under the direction of the City's Emergency Management Director, Police Captain/Assistant Chief Bob Catlett, all departments have worked together to maintain a high level of expertise in the management and coordination of disaster-type responses, such as major power outages, hazardous weather response, and event planning and management.



One core function of the City in 2020 was to get the citizens of Glendale and surrounding areas involved and educated in the Community Emergency Response Team (CERT) Program. The CERT Program educates people about disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and during exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available to help. CERT members also are encouraged to support emergency response agencies by taking a more active role in emergency preparedness projects in their community.

In 2019, the City began partnering with other agencies to provide a county-wide training program hosted at the St. Louis Community College – Wildwood Campus. In 2020, unfortunately, due to the COVID-19 pandemic, all classes were cancelled. Captain Bob Catlett serves as a Facilitator/Instructor for this program.

Many of our 105 CERT Program graduates are always available to assist the City of Glendale at community events, such as the Annual Jazz Fast, Glendale Night Out and Ice Cream Social, and the Annual Turkey Day Run. We are very fortunate to have an active group of participants from our program!

Novel Coronavirus Pandemic Response

In early January 2020, we began learning about the Novel Coronavirus which originated outside the United States and was becoming an emergent health issue. In early March 2020, Federal, State and Local Health and Emergency Management Officials determined a nationwide coordinated response would be necessary to respond to the rising number of infections and deaths in the United States.

Chief Beaton, as Chairman of the St. Louis Area Police Chiefs Association, and Captain Bob Catlett, Emergency Management Director of the City of Glendale, began attending meetings and briefings by State and Local Health and Emergency Management Officials to coordinate response efforts in our area.

On March 13, 2020, President Donald Trump declared a national State of Emergency in order to coordinate the federal response to this pandemic we now know as “COVID-19.” On that same date, Governor Mike Parson declared a statewide State of Emergency. These declarations gave broad-reaching authority to federal and state agencies to assist local health and emergency management agencies in their response to the pandemic.

Chief Beaton and Captain Catlett attended daily briefings hosted by the St. Louis County Department of Public Health and the St. Louis County Office of Emergency Management to learn about how we would respond to this health crisis.

As time passed, we saw the closure or limitations of businesses, lockdowns, mandating of facial coverings when in public, numerous illnesses and deaths as a result of the pandemic.

Chief Beaton and Captain Catlett provided daily briefings to the area’s Police Chiefs and local officials on how best to respond to the situation and what resources were available to local communities from the federal, state and local agencies.

During the pandemic, Captain Catlett, an ordained priest and member of the St. Louis County Public Safety Chaplains Corps, also served as a Chaplain at the St. Louis County's Dignified Transfer Center (mass casualty morgue) for families unable to grieve in large groups at area funeral homes.

Community Involvement

Overview

An involved police department and community make residents feel more secure, as well as increase the trust between the police and community. This involvement on both parts increases perception of police services and operations, thereby enjoying a low crime rate and an overall safe community in which to live, work and raise a family. Our citizens expect the highest quality police service from our department. Therefore, we review closely the methods and efficiency used to attain this goal.

The Glendale Police Department provides a host of services available to our residents, which embodies our great partnership. Through the involvement of our citizens, we are able to keep crime statistics at a reduced level thereby fostering a safer community, in which all can feel comfortable to live, work and raise a family.

The Glendale Police Department's list of services and involvement in the community continues to grow as we assess the needs of the community. Several of our officers have so excelled in this area that they have been called upon to assist officers and departments across the state. Captain Bob Catlett has been recognized on local, state and national levels as a Crime Prevention and Community Policing Specialist. He serves on several boards and commissions and is the Executive Director of the Missouri Crime Prevention Association. In this position, he is called upon to provide direction and instruction to officers and communities across the country in the areas of crime prevention and community policing. He has instructed on the local, state and national levels. Sergeant Chris Sarantakis is the department's coordinator in the city's participation in the Missouri Special Olympics Torch Run, which helps raise money for those less fortunate.

The following is a sampling of the many services the Glendale Police Department offers to enhance community involvement.

Neighborhood Watch

The Neighborhood Watch program is one of the most effective partnerships between a community and its police department. Information provided by residents trained in Neighborhood Watch is used to solve and prevent crime. Citizens involved in Neighborhood Watch take ownership of their neighborhood.

Neighborhood Watch programs target residential burglary, thefts from vehicles, vandalism, auto theft and personal safety. Neighborhood Watch organizes a neighborhood and teaches residents what is and how to report suspicious activity.

Special Olympics

In conjunction with 117 other law enforcement agencies across the state, we participated in the annual Law Enforcement Torch Run for Special Olympics.

The mission of the Torch Run is simple: to raise money to provide year-round sports training and Olympic style competition for children and adults with mental retardation or closely related developmental disabilities. The training provides the opportunity to develop physical fitness, demonstrate courage and experience the joy of being a winner in life. The money raised, over \$1,000,000.00, enables the Missouri Special Olympics to serve 22,000 athletes, which is 42% of Missourians with mental retardation, at no charge to the athletes or their parents.

Sergeant Chris Sarantakis coordinated our department's efforts, which raised over \$1,000.00 in donations from residents and businesses.

Block Parties

One of the most important avenues to meet our residents on a positive aspect is our acceptance of invitations to attend their block parties. Due to the COVID-19 pandemic, almost all block parties were replaced by "drive-by" birthday parades escorted by our Police and Fire Departments.

Communications

Communications Division

An Overview

One of the most important divisions of the Glendale Police Department is the Communications Division. It is by and through this division that residents contact us in person or by telephone to report crimes, ask for assistance, report fires, request medical attention, and in some cases, may just need to talk to someone.

Captain Bob Catlett supervised the Communications Division and is responsible for the direction of three (3) full-time and three (3) part-time Dispatchers.

Our Dispatchers are responsible for answering all incoming non-emergency lines, three 911 lines, multiple radio channels, prisoner monitoring, and two computers with which they must show proficiency prior to working by themselves. They are also responsible for many clerical duties, such as processing court summonses, traffic tickets, police reports, preparing monthly crime statistics for city, county, state and federal agencies, collecting court payments, parking tickets, etc., and maintaining the Resident Emergency Contact List.

Due to budget constraints and other safety factors, in August 2020, the City entered into an Inter-Governmental Agency Agreement with the City of Kirkwood to provide dispatching services for its Police and Fire Departments. This agreement was to take effect on January 1, 2021; however, due to unforeseen circumstances, the transition took place on Monday, November 9, 2020.

We are grateful to our Dispatchers who remained with us to the transition, specifically Kathy Sneed, Lisa DeStefano, Vicki Meyer, Julie Pate and David Mason.

*Summonses Issued
and Arrests Made
by the
Department*

Summonses Issued by Charge Category

Charge Category	
Accidents - Leaving Scene	4
Animal Code Violations	1
Drivers License Violations	21
Driving While Intoxicated	3
Failure to Yield Right of Way	1
False Impersonation	1
Financial Responsibility	121
Fraudulent Activity	1
Lane Usage	4
Lights - Vehicle (headlights, taillights)	2
Parking Violations	5
Registration	161
Seat Belts, Child Restraint	16
Soliciting Without Permit	2
Speeding	193
Stop Signs/Signals	24
Stealing	1
Tampering	1
Traffic - Miscellaneous	1
Trespassing	1
Vehicle, Equipment Violations	3
Zoning/Building Code Violations	2
TOTAL	569

Breakdown of Physical Arrests

Domestic Assault	2
Driving While Intoxicated	4
Driving While Suspended/Revoked	2
Failure To Appear	2
Fraud	1
Fugitive Other Agency	3
Leaving Scene of Auto Accident	1
Miscellaneous Traffic Violations	5
Stealing	4
Stealing of Motor Vehicle	1
TOTAL	25

Miscellaneous Information

Vehicles

The Glendale Police Department has six vehicles in its fleet. There are four (4) marked police cars, an unmarked detective's car, and an unmarked chief's car. We replace one vehicle per year to keep the fleet's mileage and maintenance costs in check.

The following is a breakdown of the department's vehicle mileage during 2020:

VEHICLE #	VEHICLE YEAR	MAKE & MODEL	ANNUAL MILEAGE	ENDING ODOMETER READING 12/31/2020	COMMENTS
3701	2020	Dodge Durango	6,524	6,524	Marked
3702	2014	Dodge Charger	18,327	88,708	Marked
3703	2015	Dodge Charger	10,803	97,540	Marked
3704	2017	Dodge Durango	20,819	60,086	Marked
3705	2016	Ford Explorer	14,143	78,350	Chief
3706	2008	Chevrolet Impala	2,140	92,561	Unmarked

Total Mileage 72,756

The following is a breakdown of the 2020 maintenance costs on each vehicle.

VEHICLE #	2020 MAINTENANCE COSTS	TOTAL MAINTENANCE COSTS	YEARS IN SERVICE
3701	\$ -	\$ -	0.5
3702	\$ 2,399.68	\$ 16,223.04	7
3703	\$ 4,200.60	\$ 18,583.45	6
3704	\$ 6,079.30	\$ 10,667.65	4
3705	\$ 192.43	\$ 2,608.76	5
3706	\$ 209.31	\$ 8,874.13	12
TOTAL	\$ 13,081.32	\$ 56,957.03	34.5

Fuel Costs:

Total Gallons Purchased	6,797.849
Total Miles Patrolled	72,756
Average Miles per Gallon	10.703
Total Fuel Costs	\$ 13,096.80
Average Fuel Costs per Gallon	\$ 1.927

Grants Received by the Department

The Police Department continually strives to obtain State and Federal funding through various grant opportunities. These grants assist the department in supplementing salary and equipment costs. The following is a list of grants awarded in 2020:

<u>Grantor</u>	<u>Description of Grant</u>	<u>Amount</u>
MODOT	Hazardous Moving Violation Enforcement	\$ 5,500.00
St. Louis Regional Safety Blueprint Coalition	Safer Roadways Grant (LED Flares, traffic cones & barricades)	\$ 3,000.00
Mo. Department Of Public Safety	Live Scan Maintenance & Support	\$ 5,535.00
Total Grant Awards for 2020		\$ 14,035.00